

School of Events, Tourism and Hospitality Management

Postgraduate

- ITMHM Int Tour & Hosp Man
- MITHM Int Tour & Hosp Man

Please indicate, below, whether you agree with the statements about the threshold standards of Leeds Beckett University's awards, student achievement and the conduct of the University's assessment processes, using as a reference the framework for higher education qualifications and applicable Subject Benchmark Statements / Qualification Characteristic Statements. Please also list any shortcomings and areas for commendation. You should expand on any issues you mention here in the main report. If any boxes are ticked "No" the Dean of School or nominee will be alerted and will oversee the response from the Course Director.

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Standards Set

	Yes	No
"In my view, the threshold academic standards set for the modules/awards meet with the requirements of the relevant National Qualifications Statement's."	X	

If your answer is 'no', please provide a brief statement (bullet points) of the respect(s) in which they fall short:

Student achievement

	Yes	No	N/A*
"In my view, students' who have been awarded qualifications have had the opportunity to achieve standards beyond the threshold level that are reasonably comparable with those achieved in course(s) or subjects in other UK institutions with which I am familiar." *Not applicable – if you are a practitioner and are not in a position to assess this statement, please note here:	X		

Please provide any further comment on the comparability of collaborative provision

If your answer is 'no', please provide a brief statement (bullet points) of the respect(s) in which they fall short:

Conduct of process

	Yes	No
"In my view, the processes for assessment, examination and the determination of awards are reliable, rigorous and fairly conducted."	X	

If your answer is 'no', please provide a brief statement (bullet points) of the respect(s) in which they fall short.

Actions from last year's report

(This will not be relevant if you are examining for the first time)

Yes

Areas of good practice/commendation

Any particular strengths or distinctive or innovative features in relation to learning, teaching and assessment:

There are two assessments on the programme that are innovative and worthy of note. These are in the Research Methods and the Managing the Tourism and Hospitality Workforce modules.

Main report

In this section you are asked to describe more fully how the University has or has not maintained threshold academic standards and the quality of the student experience in relation to the course(s) for which you are the external examiner, using as a reference the framework for higher education qualifications and applicable Subject Benchmark Statements / Qualification Characteristic Statements.

Please complete all sections of the form fully and where not applicable please state N/A. Where applicable please also complete the sections for any collaborative provision sampled.

If you are an external examiner for any of the University's Pearson Licensed Centre Programmes (HND/HNC level) provision, please also complete the section on page 9 sections l, m and n entitled "for External Examiners Associated with Pearson Licensed Centre Programmes."

Professional Body Requirements

	Yes	No	N/A*
"In my view, the professional body requirements for this course have been met. *Not applicable if the course is not a professional body course please indicate here.			
If your answer is 'no', please provide a brief statement (bullet points) of the respect(s) in which they fall short.			

(a) The operation and conduct of the Progression and Award Board (and/or Module Board meeting you may also have attended).

External Examiner's report summary

The assessment board is well managed, fair and transparent. It is well supported by the administration team who do an excellent job in supporting the team and the external examiners

(b) The action, if any was required, taken in response to your report of last year. (This will not be relevant if you are examining for the first time.)

(c) The overall performance of the students, in relation to that of comparable levels of work in other institutions.

The student performance is poor resulting in poor grades and a high number of fail grades.

(d) The strengths and weaknesses of the students in general with respect to knowledge, conceptual grasp or application of skills.

Students demonstrate a lack of academic skills in writing, critical thinking and reflective practice.

(e) The standards of the structure, organisation, design and marking of all examination papers and/or other forms of assessment.

The marks awarded are fair and in line with published assessment criteria. There are no notable issues with regard to student achievement, which I consider to be comparable to student achievement at other higher education institutions at M Level. The marking process is rigorous and the underpinning assessment criteria is presented in a very clear manner. There is evidence of moderation including critical commentaries on student work. The feedback to students is generally very detailed and diligent and highlights ways in which students could improve their work. More varied and innovative assessments would benefit the programme. It would be worth thinking about some more innovative assessment beyond reports and presentations (blogs, podcasts, live briefs etc)..

(f) The curriculum, teaching or resourcing of the programme of study as indicated by the performance of the students in the assessment

The programme team continue to make good use of industry links and case studies and the resources are appropriate for the programme.

(g) Comments on the use of My Beckett (Virtual Learning Environment) within the course (if applicable).

n/a

External Examiner's report summary

(h) Module content, consistency of modules and module assessment across the course and the achievement of learning outcomes. (You may be asked by your School to provide detailed comments on the modules that you examine.)

The module content is reflective of the intended learning outcomes and assessment methods at the M level. Learning and teaching methods are related to the intended learning outcomes for the module. I have not been asked to review any modifications to the programme during my tenure, which I would have thought would be necessary to ensure the programme remains contemporary.

(i) Areas of student/staff engagement in teaching and learning, scholarship, research or professional practice.

(j) The University welcomes external examiners' comments on its academic regulatory framework. Such comments may not have a direct bearing on standards set and achieved or the conduct of processes and so it may not be appropriate to include them elsewhere in this report or its summary. Please record any concerns or comments you may have here.

A number of staff are involved in research and scholarship at a national level and make a meaningful contribution to their subject.

(k) Collaborative Provision: please include here any comments you wish to make on elements of collaborative provision for which you have responsibility (in addition to those you may have indicated previously in this report).

n/a