

School of Events, Tourism and Hospitality Management

Undergraduate

- BSTBM Travel Business Mangt (TU)
- ITOUR International Tourism Manag (UG)

Please indicate, below, whether you agree with the statements about the threshold standards of Leeds Beckett University's awards, student achievement and the conduct of the University's assessment processes, using as a reference the framework for higher education qualifications and applicable Subject Benchmark Statements / Qualification Characteristic Statements. Please also list any shortcomings and areas for commendation. You should expand on any issues you mention here in the main report. If any boxes are ticked "No" the Dean of School or nominee will be alerted and will oversee the response from the Course Director.

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Standards Set

	Yes	No
"In my view, the threshold academic standards set for the modules/awards meet with the requirements of the relevant National Qualifications Statement's."	X	

If your answer is 'no', please provide a brief statement (bullet points) of the respect(s) in which they fall short:

Student achievement

	Yes	No	N/A*
"In my view, students' who have been awarded qualifications have had the opportunity to achieve standards beyond the threshold level that are reasonably comparable with those achieved in course(s) or subjects in other UK institutions with which I am familiar." *Not applicable – if you are a practitioner and are not in a position to assess this statement, please note here:	X		

Please provide any further comment on the comparability of collaborative provision

If your answer is 'no', please provide a brief statement (bullet points) of the respect(s) in which they fall short:

Conduct of process

	Yes	No
"In my view, the processes for assessment, examination and the determination of awards are reliable, rigorous and fairly conducted."	X	

If your answer is 'no', please provide a brief statement (bullet points) of the respect(s) in which they fall short.

Actions from last year's report (This will not be relevant if you are examining for the first time)

Yes

Areas of good practice/commendation

Any particular strengths or distinctive or innovative features in relation to learning, teaching and assessment:

- Excellent practices in relation to assessment methods, instructions and quality of feedback across the modules I have assessed.
- Clear, constructive and comprehensive feedback, clearly citing where students did well and areas for feed-forward learning.
- I would like to commend the work of the course-leader and module coordinators for supporting students and maintaining high quality academic practices during the covid-19 crisis.

Main report

In this section you are asked to describe more fully how the University has or has not maintained threshold academic standards and the quality of the student experience in relation to the course(s) for which you are the external examiner, using as a reference the framework for higher education qualifications and applicable Subject Benchmark Statements / Qualification Characteristic Statements.

Please complete all sections of the form fully and where not applicable please state N/A. Where applicable please also complete the sections for any collaborative provision sampled.

If you are an external examiner for any of the University's Pearson Licensed Centre Programmes (HND/HNC level) provision, please also complete the section on page 9 sections l, m and n entitled "for External Examiners Associated with Pearson Licensed Centre Programmes."

Professional Body Requirements

	Yes	No	N/A*
"In my view, the professional body requirements for this course have been met. *Not applicable if the course is not a professional body course please indicate here.			

External Examiner's report summary

If your answer is 'no', please provide a brief statement (bullet points) of the respect(s) in which they fall short.

(a) The operation and conduct of the Progression and Award Board (and/or Module Board meeting you may also have attended).

The operation and conduct of the Boards were professional, student focused and quality assured.

(b) The action, if any was required, taken in response to your report of last year. (This will not be relevant if you are examining for the first time.)

(c) The overall performance of the students, in relation to that of comparable levels of work in other institutions.

I would agree and can confirm that student's performance is comparable with other institutions/subject areas that I have seen.

(d) The strengths and weaknesses of the students in general with respect to knowledge, conceptual grasp or application of skills.

I received a good spread and range of grades for the modules which I examined. It was evident from reading the samples that students are encouraged to effectively engage with the academic literature, critical thinking and linking theory and practice.

(e) The standards of the structure, organisation, design and marking of all examination papers and/or other forms of assessment.

It is evident that all assignments and examinations were reviewed/moderated internally by the course teams prior to being forwarded for external moderation of standards. Marking was consistent, fair and in line with the approved and published criteria and mark schemes.

It would be beneficial to see a sample of video recorded presentations if possible in the future.

(f) The curriculum, teaching or resourcing of the programme of study as indicated by the performance of the students in the assessment

Teaching and learning resources are relevant and up to date. It is also evident that students have access to a wide range of contemporary and relevant resources.

(g) Comments on the use of My Beckett (Virtual Learning Environment) within the course (if applicable).

Good use of MyBeckett VLE to support teaching and learning across the programmes.

(h) Module content, consistency of modules and module assessment across the course and the achievement of learning outcomes. (You may be asked by your School to provide detailed comments on the modules that you examine.)

Module content is relevant with clear Learning Outcomes and appropriate assessments across the programmes.

(i) Areas of student/staff engagement in teaching and learning, scholarship, research or professional practice.

It is evident that students are performing well and they have demonstrated good engagement with the process. This would suggest that they are well supported by the programme team. Once again, I would like to commend the work of the course-leader and module coordinators for providing additional supports to students during the covid-19 crisis and maintaining high academic standards.

(j) The University welcomes external examiners' comments on its academic regulatory framework. Such comments may not have a direct bearing on standards set and achieved or the conduct of processes and so it may not be appropriate to include them elsewhere in this report or its summary. Please record any concerns or comments you may have here.

None.

(k) Collaborative Provision: please include here any comments you wish to make on elements of collaborative provision for which you have responsibility (in addition to those you may have indicated previously in this report).

N/A