

Arena Village Indicative Charge List			
ITEM	Cost	Inc VAT	Charge to resident
<b>CLEANING</b>			
<b>KITCHEN/SHARED AREAS</b>			
Kitchens - up to 6 persons sharing - incl appliances			
Deep Clean	£75.00	£100.00	£100.00
Hob clean only	£25.00	£30.00	£30.00
Oven clean only	£35.00	£42.00	£42.00
<b>BEDROOM</b>			
Deep clean (no attempt made to clean) (standard/Deluxe)	£25.00	£30.00	£30.00
Deep clean (no attempt made to clean) (Studio)	£65.00	£78.00	£78.00
Removal of rubbish bags (If rubbish is in bags) cost per bag	£5.00	£6.00	£6.00
Removal of rubbish bags (If rubbish is all over the room) cost per bag	£10.00	£12.00	£12.00
<b>Ensuite</b>			
Deep clean (no attempt made to clean)	£15.00	£18.00	£18.00
<b>HALLWAYS AND CORRIDORS</b>			
Removal of rubbish bags (If rubbish is in bags) cost per bag	£5.00	£6.00	£6.00
Removal of rubbish bags (If rubbish is all over the room) cost per bag	£10.00	£12.00	£12.00
Specialist Carpet Cleaning Kitchen and/or corridor	cost+VAT		cost+VAT
Specialist Carpet Cleaning bedroom	cost+VAT		cost+VAT
Curtains per pair - cleaning	£10.00	£12.00	£12.00
Curtains per pair - replacement	£25.00	£30.00	£30.00
Steam clean of the following:			
Double Settee	£40.00	£48.00	£48.00
Easy Chair	£20.00	£24.00	£24.00
Dining Chair	£10.00	£12.00	£12.00
<b>DAMAGE</b>			
Replacement Carpets/laminate	cost+VAT		cost+VAT
Replacement kitchen work tops	cost+VAT		cost+VAT
Painting of walls - whole bedroom (£4.50 per m2)	cost+VAT		cost+VAT
Painting of walls - whole kitchen (£4.50 per m2)	cost+VAT		cost+VAT
Repair and repaint to damaged plaster (£8.50per m2) painting to include whole wall	cost+VAT		cost+VAT
Repair door frames in situ. Costs of materials + labour @ £35 per hour, per man	cost+VAT		cost+VAT
Boarding up of windows.	35.00 per window	£42.00	£42.00
Temporary repair to damaged door and frame - by hour £35.00	cost+VAT		cost+VAT
Replacement panel heater	£75.00	£100.00	£100.00
Refit panel heater	£20.00	£24.00	£24.00
<b>Cluster/Bedroom Doors</b>			
Replacement flat door	£248.00	£297.60	£297.60
Replacement bedroom door	£161.00	£193.20	£193.20
Replace door frame/architriving	£196.00	£235.20	£235.20
Fitting of Door	cost+VAT		cost+VAT
New Mortice Lock	£36.00	£43.20	£43.20
New Striking Plate (12v)	£53.00	£63.60	£63.60
New Spyhole	£6.00	£7.20	£7.20
New barrel	£8.00	£9.60	£9.60
New handle	£9.00	£10.80	£10.80
New Number or Letter Plate	£3.00	£3.60	£3.60
<b>Kitchen Doors</b>			
Kitchen Door 926 x 2040 Koto with vision - Cost of Door	£270.00	£324.00	£324.00
Fitting of Door	cost+VAT		cost+VAT
<b>HEALTH AND SAFETY</b>			
Replace fire blanket	£15.00	£18.00	£18.00
Replace smoke detectors (if clips are broken) Smoke detectors £20.00 per unit. Electrician callout and labour £35 per hour.	cost+VAT		cost+VAT
Replace Heat detectors (if clips are broken) Smoke detectors £30.00 per unit. Electrician callout and labour £35 per hour.	cost+VAT		cost+VAT
Replace Smoke/Heat Detectors (Addressable system - Specialist call out) Heat detectors per unit £60.00. Specialist engineer call out plus labour. £65 per hour.	cost+VAT		cost+VAT
Replace Maglock on smoke vent doors	£150.00	£180.00	£180.00
Damage to electrical sockets. (Electrician hourly rate of £35)	Cost		Cost
Specialist cleaning of health risk items (per m2) e.g defecation, vomit, pest control	Cost		Cost

<b>DAMAGED OR MISSING ITEMS</b>			
<b>KITCHEN ITEMS</b>			
Dining chairs	£44.00	£52.80	£52.80
Small dining table	£137.00	£164.10	£164.10
Medium dining table	£156.00	£187.20	£187.20
Large dining table	£175.00	£210.00	£210.00
Three seater sofa (replacement)	£517.00	£620.40	£620.40
Two seater sofa (replacement)	£424.00	£508.80	£508.80
Arm chair (replacement)	£327.00	£392.40	£392.40
Coffee table (replacement)	£93.00	£111.60	£111.60
All the above furniture can be repaired if damaged - cost of repair dependant on each incident	cost+VAT		cost+VAT
Vacuum cleaner (replacement)	£86.00	£103.20	£103.20
Ironing board	£18.00	£21.60	£21.60
Iron	£9.00	£10.80	£10.80
Kitchen Bin	£8.00	£9.60	£9.60
Microwave (whole)	£39.00	£46.80	£46.80
Kettle or flex	£8.00	£9.60	£9.60
Toaster (2 slice)	£8.00	£9.60	£9.60
Grill pan	£15.00	£18.00	£18.00
Fridge/freezer (Per 5 drawer fridge freezer)	£275.00	£330.00	£330.00
Fridge/freezer (Per 4 drawer fridge freezer)	£255.00	£306.00	£306.00
Fridge/freezer (Per 3 drawer fridge freezer)	£235.00	£282.00	£282.00
Oven	£163.00	£195.60	£195.60
hob	£120.00	£144.00	£144.00
Round Light Fitting	£36.00	£43.20	£43.20
Single Strip light Fitting	£56.00	£67.20	£67.20
Kitchen strip light diffuser	£40.00	£48.00	£48.00
Kitchen Unit doors	cost+VAT		cost+VAT
Notice board (replacement)	£20.00	£24.00	£24.00
<b>BEDROOM ITEMS</b>			
Mattress - single	£60.00	£72.00	£72.00
Mattress - 3/4	£80.00	£96.00	£96.00
Mattress - double	£85.00	£103.20	£103.20
Mattress protector - single	£3.00	£3.60	£3.60
Mattress protector - double	£4.00	£4.80	£4.80
Bed base - single	cost+VAT		cost+VAT
Bed base - double	cost+VAT		cost+VAT
Single headboard (replacement)	cost+VAT		cost+VAT
Double headboard (replacement)	cost+VAT		cost+VAT
Desk chair (replacement)	£45.00	£54.00	£54.00
Desktop	cost+VAT		cost+VAT
Desk pedestal	cost+VAT		cost+VAT
Bedside cabinet	cost+VAT		cost+VAT
Wall mounted bookcase	cost+VAT		cost+VAT
Free standing bookcase	cost+VAT		cost+VAT
Various doors - wardrobe etc	cost+VAT		cost+VAT
Pinboard (replacement)	£20.00	£24.00	£24.00
Mirror (replacement)	£40.00	£48.00	£48.00
Replacement panel heater	£75.00	£90.00	£90.00
Refit panel heater	£20.00	£24.00	£24.00
<b>ACCESS SECURITY</b>			
Fob	£10.00	£12.00	£12.00
Replace Fob reader if ripped off	£90.00	£108.00	£108.00
Window restrictors - refit and/or replace	£25.00	£30.00	£30.00
Window handles - refit and/or replace	£30.00	£36.00	£36.00
Door closer replace if damaged	£25.00	£30.00	£30.00
<b>MISC</b>			
Jumping in lifts - OTIS call out charges per man per hour: Friday (08.00 - 17.00) - £65.00; Monday - Friday (17.01 - 07.59) - £90.00; Saturday 24hrs - £90.00; Sundays 24hrs - £100 necessary parts/call backs	Monday - + cost of any		
	cost+VAT		cost+VAT