

Key Collection Details

You can collect your keys from the reception at your accommodation. When checking in you will need to present your barcode (available on the online portal) and you may need to provide photo ID. If you are arriving in September, you will be able book a move in appointment slot online. For other times of the year, you can move in at any time as soon as your licence agreement starts.

Please be aware that if you are travelling by car to move in, that there is limited space outside Arena Village, and you may be asked to move to make space for others.

Postcodes and contact details for assistance are as follows:

Arena Village – LS2 8BR

Arena Village Reception: +441138870140

Arena Village for out of hours: +447921897498