



**LEEDS  
BECKETT  
UNIVERSITY**



# YOUR STUDENT SUPPORT NETWORK

[leedsbeckett.ac.uk/studenthub](https://leedsbeckett.ac.uk/studenthub)

[my.leedsbeckett.ac.uk](https://my.leedsbeckett.ac.uk)

## STUDENT SERVICES: STUDENT ADVICE HUB

The Student Advice Hubs are here to support you with all aspects of life at Leeds Beckett. Whatever the question, they'll either have the answer, or they'll help put you in touch with someone who does. The team are based in the Rose Bowl and Gateway (City Campus) and Campus Central (Headingley Campus).

Tel: **0113 812 3000**

Email: [studentadvicehub@leedsbeckett.ac.uk](mailto:studentadvicehub@leedsbeckett.ac.uk)

Web: [leedsbeckett.ac.uk/studenthub](https://leedsbeckett.ac.uk/studenthub)

Twitter/Instagram: [@BeckettAdvice](https://twitter.com/BeckettAdvice)

## COURSE ADMINISTRATOR

Your Course Admin is the go-to person for queries about your course. They can help with questions about your studies, advise on mitigation, extenuating circumstances, appeals or complaints, and can put you in touch with a member of your course team for specific issues. They can also help with signposting and referrals to support services across the University, as well as accessing a range of opportunities available to you. You can find out your Course Admin from your course handbook.

Web: [leedsbeckett.ac.uk/studenthub/course-handbooks/](https://leedsbeckett.ac.uk/studenthub/course-handbooks/)

## ACADEMIC ADVISOR

Speak to your Academic Advisor about any aspects of your course; if you're struggling to meet a deadline, or have personal issues impacting on your studies and need academic advice and support on mitigation. They can help with signposting and referrals to support services across the University too. You can find out your Academic Advisor at your course induction or from your Course Administrator.



## STUDENT SERVICES: STUDENT WELLBEING

Free and confidential counselling or mental health support. The team provides information, practical help and therapeutic support. Register online and self-book your first appointment. You can also access online support and counselling through Kooth Student which is available during the afternoon, evenings and weekends.

Tel: **0113 812 8507**

Email: [studentwellbeing@leedsbeckett.ac.uk](mailto:studentwellbeing@leedsbeckett.ac.uk)

Web: [leedsbeckett.ac.uk/studentwellbeing](https://leedsbeckett.ac.uk/studentwellbeing)

Kooth Student: [www.student.kooth.com](http://www.student.kooth.com)

## STUDENT SERVICES: STUDENT MONEY

Contact our Student Money Team for specialist advice on student funding, benefit entitlement, budgeting and debt. The team also provide information and support in helping you apply for extra financial support including a range of bursaries and our Hardship Fund.

Money Advice Line: **0113 812 5593**

(open weekdays 10:00 till 12:00)

Email: [studentmoney@leedsbeckett.ac.uk](mailto:studentmoney@leedsbeckett.ac.uk)

Web: [leedsbeckett.ac.uk/moneyadvice](https://leedsbeckett.ac.uk/moneyadvice)

## STUDENT SERVICES: DISABILITY ADVICE

The Disability Advice Team offer support, information and guidance on any disabled related matters within our University. Support is available to students with a range of disabilities and long-term health conditions. Contact us to discuss your support needs and how we can implement any adjustments.

Tel: **0113 812 5831**

Email: [disabilityadvice@leedsbeckett.ac.uk](mailto:disabilityadvice@leedsbeckett.ac.uk)

Web: [leedsbeckett.ac.uk/disability](https://leedsbeckett.ac.uk/disability)

## CAREERS AND EMPLOYABILITY

Whether you know what career you want or you're not sure, our Careers Team are here to help. They can support you in understanding your career options, finding jobs and gaining experience, writing a great CV, and lots more. Attend workshops or employer events, search for jobs, use our online learning tools, and book 1-1 appointments.

Web: [leedsbeckett.ac.uk/careers](https://leedsbeckett.ac.uk/careers)

Twitter: [@BeckettCareers](https://twitter.com/BeckettCareers)



## STUDENTS' UNION ADVICE SERVICE

The Students' Union Advice Service offers free, independent advice on any issues you may face during your time at university. This includes academic regulations and procedures, student finance, and accommodation issues. All advice is given by professional and experienced advisers.

Tel: **0113 812 8400**

Email: [suadvice@leedsbeckett.ac.uk](mailto:suadvice@leedsbeckett.ac.uk)

Web: [leedsbeckettsu.co.uk/advice](https://leedsbeckettsu.co.uk/advice)

## TRAVEL AND TRANSPORT

Leeds Beckett has excellent public transport links, cycling and walking facilities, car share and car club schemes.

There are great discounts available for students, please contact us for more information.

Email: [transport@leedsbeckett.ac.uk](mailto:transport@leedsbeckett.ac.uk)

Web: [leedsbeckett.ac.uk/transport](https://leedsbeckett.ac.uk/transport)

## SAFETY & SECURITY

Trained security staff are on campus and at many halls of residence 24 hours a day to ensure your welfare and safety. They can help you with:

- Lost property
- Cycle storage
- Crime prevention information
- Emergency assistance
- First aid
- Reporting a crime

Tel: **0113 230 7249**

Email: [security@leedsbeckett.ac.uk](mailto:security@leedsbeckett.ac.uk)

Web: [leedsbeckett.ac.uk/studenthub/security](https://leedsbeckett.ac.uk/studenthub/security)

## EQUALITY & INCLUSION

Connect with our Universities Equality & Inclusion groups by joining one of our joint Colleague and Student forums that focus on Race, Gender, LGBT+, Disability & Faith & Religion.

If you have any questions relating to equal rights under the Equality Act 2010, please contact the Equality & Inclusion Manager for support.

Get in touch to find out more, or visit our Equality & Inclusion web pages.

Tel: **0113 812 8907**

Email: [equality@leedsbeckett.ac.uk](mailto:equality@leedsbeckett.ac.uk)

Web: [leedsbeckett.ac.uk/equality](https://leedsbeckett.ac.uk/equality)



## YOUR LIBRARY

The Library has thousands of online resources to support your studies and bookable study spaces on campus. Our Academic Librarians create web pages dedicated to your subject (see [leedsbeckett.ac.uk/librarysupport](https://leedsbeckett.ac.uk/librarysupport)) and our Skills for Learning Team will help you develop your academic skills ([skillsforlearning.leedsbeckett.ac.uk](https://skillsforlearning.leedsbeckett.ac.uk)).

Tel: **0113 812 1000**

Email: [library@leedsbeckett.ac.uk](mailto:library@leedsbeckett.ac.uk)

Web: [leedsbeckett.ac.uk/library](https://leedsbeckett.ac.uk/library)

Chat: [bit.ly/LLIContactUs](https://bit.ly/LLIContactUs)

## THE RESIDENCE LIFE TEAM

The Residence Life Team are your first point of contact for support and advice relating to your halls experience in Leeds Beckett accommodation.

The Res Life team can help with;

- Settling in and getting stuck into halls life
- Events, campaigns and activities in your halls of residence
- Helping to resolve issues with your halls experience
- Looking out for your welfare and helping you access support from services across the University

Get in touch to talk about any of these or just for a chat about how you are finding life at University:

Tel: **0113 812 5972**

Email: **reslife@leedsbeckett.ac.uk**

Web: **leedsbeckett.ac.uk/hallssupport**

## FAITH AND PRAYER

The Chaplaincy is a place to meet and grab a coffee, pray, worship, share and reflect. The Chaplains are here to help you explore your spirituality and offer a listening ear for support and encouragement.

Find information about our prayer room facilities at each campus on the Student website.

Tel: **0113 343 5071**

Email: **chaplaincy@leedsbeckett.ac.uk**

Web: **leedsbeckett.ac.uk/chaplaincy**

## INTERNATIONAL STUDENTS - STUDENT IMMIGRATION ADVICE AND COMPLIANCE

If you are an international student and have immigration difficulties or attendance queries, our team are on hand to offer specialist advice and to guide you through all the rules and regulations of immigration. Confidential appointments and drop-ins are available at both our Headingley and City campuses throughout the year, providing tailored advice and guidance on any problems you might encounter.

Tel: **0113 812 8811**

Email: **siac@leedsbeckett.ac.uk**

Web: **leedsbeckett.ac.uk/immigration**

## LEEDS BECKETT STUDENTS' UNION

The Students' Union exists to make student life better. You can get involved with societies, volunteering, and campaigns, or get advice on a variety of issues with the SU Advice Service. The Hives (one at each campus) are SU run social spaces where you can grab some lunch, study or relax in your downtime.

Tel: **0113 812 8400**

Email: **su-helpdesk@leedsbeckett.ac.uk**

Web: **leedsbeckettsu.co.uk**

## ACCOMMODATION TEAM

As well as being able to help you find a room in our halls, the Accommodation Team provides support relating to your tenancy with Leeds Beckett and can advise you about issues concerning your contract or rent payments.

Tel: **0113 812 5972**

Email: **accommodation@leedsbeckett.ac.uk**

Web: **leedsbeckett.ac.uk/accommodation**

## IT SUPPORT

The Library offers 24/7 advice for your Library and IT queries including:

- Passwords and Wi-Fi
- Online meetings and lectures
- Using MyBeckett /Turnitin
- Accessing email / Office 365 / OneDrive

Tel: **0113 812 1000**

Email: **library@leedsbeckett.ac.uk**

Web: **leedsbeckett.ac.uk/library**

or see the IT tab in MyBeckett

Chat: **bit.ly/LLIContactUs**

## HOW TO CONNECT TO OUR WI-FI

1. Please select **eduroam** from available Wi-Fi\*

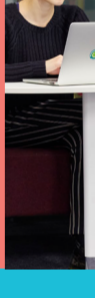
2. Your Login Details are:

**Username:** eg. c1234567@leedsbeckett.ac.uk

**Password:** Your normal university password

\* Android Users: Select under Phase 2 Authentication - MS-CHAPv2

**Please ask Library staff if you need any help.**



## BIKE HIRE AND MAINTENANCE

Hire a bike with lock and lights, for three months at a time, starting at £35 plus £50 deposit. Renew your contract for only £10, and then £5 for the final three months. Maintain your hire bike (or your own) with help and advice at our fully equipped bike maintenance workshops; the Bike Hub near City Campus and BikeFix at Headingley Campus.

Email: **transport@leedsbeckett.ac.uk**

Web: **leedsbeckett.ac.uk/cycling**

## THE GRADUATE SCHOOL

Managing Research Degrees and the Research Development Programme: We support our Postgraduate Research students at all stages of their research journey. If you are interested in studying further for a research degree, please get in touch.

Tel: **0113 812 3558**

Email: **researchstudentadmin@leedsbeckett.ac.uk**

or **researcherdevelopment@leedsbeckett.ac.uk**

Web: **leedsbeckett.ac.uk/GraduateSchool**

Twitter: **@LBUResearch**

Facebook: **facebook.com/LeedsBeckettGraduateSchool**



## SPORT AND ACTIVE LIFESTYLES

Inclusive opportunities to take part in sport and fitness activities: whether you are competing in a competitive sport, wanting to be active or make new friends, we have the perfect programmes for you.

Get in touch to find out about our competitive and full range of memberships including: fitness classes, social sports programmes, and wellbeing sessions.

Tel: **0113 812 3160**

Email: **sport@leedsbeckett.ac.uk**

Web: **leedsbeckett.ac.uk/sport**

## ZERO TOLERANCE

We take a zero tolerance approach to sexual harassment and violence. Our culture of 'Support. Report. Respect.' aims to eradicate misconduct but also allows you to report incidents and get support. You can report an incident anonymously online as well as find information about support within the university and externally.

Email: **zerotolerance@leedsbeckett.ac.uk**

Web: **leedsbeckett.ac.uk/studenthub/zero-tolerance**

## YOU BELONG HERE. RACISM DOESN'T.

As members of a learning community, we benefit from learning about and understanding each other's experiences. Racial harassment, in all its forms, happens all too often, whether intentionally or not. It also gets reported and discussed too little. Together we want to create an environment where every individual feels respected and valued, whatever their background and ethnicity.

Email: **youbelonghere@leedsbeckett.ac.uk**

Web: **leedsbeckett.ac.uk/racial-harassment**



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