



ONG SERVICE **AWARDS**

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CONGRATULATIONS TO OUR LONG SERVICE RECIPIENTS



Stephanie Brockbank

Placement Liaison Officer Business Engagement

Stephanie started her career working as the European Regional Business Economic Development Unit's first secretary, where she made a big impact.

When a permanent position came up within the Placements Team, she was quickly snapped up. The majority of placements were compulsory then, meaning this was a stressful task, but everyone has fond memories of their time working in the team at Queen Square House.

The team subsequently moved to Headingley Campus, at a time when placement roles were advertised on paper on a large noticeboard and all the CVs were sent off by post! The last office move was to the Rose Bowl in 2009, with Stephanie's current position being Placement Liaison Officer with a remit of City Campus schools.

Over the years Stephanie has been recognised on several occasions for her support of students, including being nominated for the 'Motivator of the Year', 'Personal Tutor of the Year' and 'Hidden Hero' Golden Robes categories. She is a valued colleague and friend to many.

When not at work Stephanie enjoys good food, gardening and walking Johnny, the family dachshund, who is "such a good boy!"

Chris Bull

Student Funding - Registry Administrator Registrar's Office

During his 25 years, Chris has seen a great deal of change in higher education and in the way we work within the university. Chris initially joined Course Enquiries before moving into Registry Services, where he played a key role in ensuring student enrolment records were accurate. Chris remembers the days when we held enrolment sessions in the old Brunswick building. Students had to queue up and complete A3 paper enrolment forms by hand and then wait for this information to be added to our system - thankfully those days are long gone.

Since then, Chris has moved into his current role in our Student Funding Team and he has a crucial role, ensuring students receive student funding in good time. He constantly delivers a top-quality service to colleagues, students, parents and the Student Loans Company. Chris is a highly valued and respected member of the team and can always be relied upon to provide help, support and a laugh to colleagues across the service.

Outside of work Chris has a love of running and travelling and often competes in marathons across the globe.

Tony Conneely

International Admissions Manager University Recruitment

Tony's career at Leeds Beckett began in the Leeds Business School, looking after their Short Course Accreditation Scheme. After a few years, he embarked on his first business trip abroad, traveling to India to help recruit new students. He continued recruiting international students for Leeds Business School before moving to the Leslie Silver Faculty in 2007 and then onto the International Office in 2011. Although no longer travelling for work, Tony's experience and knowledge of the various countries he visited makes him the ideal candidate for leading our International Admissions Team.

Through work Tony has undertaken approximately 50 overseas trips, covering South Asia; South East Asia; East Asia; The Middle East; Europe; and Africa. His first trip was to India in 1997 and his last trip was also to India in 2017, where, in Delhi after a long day and just wanting to go to sleep, the ceiling in his hotel bedroom fell in on him – he took that as a sign to put away his international travel bag! Apart from that moment, India holds special memories for him as it was through friends there that he met his wife, Versha.

Tony Crossland

Network Services Manager IT Services

After a career break travelling around the world, Tony started his career at the university on 3rd January 1995 as a Network and Communications Systems technician within the IT department. Tony quickly became a valued member of the team and over many years has held several different roles, resulting in his promotion to Communications Manager.

Following a restructure in December 2009
Tony was promoted to his current position of
Network Services Manager, leading a team
of 10 colleagues, many of whom are also
long-standing employees of the university.
Tony is well respected and liked by his team
and he has developed excellent working
relationships with colleagues in IT Services,
Estates and across the wider university.
Tony is most proud of leading his team who,
together, have developed and improved the
university network into the professional,
resilient service that students and colleagues
use and rely on every day.

When not at work Tony enjoys being a dad to his daughter Holly, socialising and travelling abroad on holidays

Andrew Du Feu

Senior Lecturer Leeds School of Arts

Andrew studied Fine Art as an undergraduate. His MA then focussed on Digital Multimedia and Interactive Experiences. This range of experiences in established and emerging creative practices has led to Andrew teaching and supporting students within several divergent disciplines. Since joining the university, Andrew has supported, taught and led Art, Design and Film courses across the school. His pedagogical research has developed through his experiences in a number of significant roles, overseeing internal curriculum development and external validation and examination processes.

Recent work with the Retail Institute has initiated further collaborative opportunities for Leeds School of Arts students and graduates, aligning with Andrew's research and practice interests. Andrew is a Level Coordinator on the Graphic Arts and Design course, preparing our students with the necessary knowledge, experiences, skills and attributes required to succeed in the industry and at postgraduate study. As Senior Lecturer and a Fellow of Higher Education Academy, Andrew has made a significant, inspirational contribution to the course design, delivery and external articulation of courses since his appointment. We would all like to thank Andrew for his commitment to supporting and inspiring students, graduates and colleagues over the last 25 years

Tony Farrar

Admissions Administrator University Recruitment

Tony's career at the university has predominately been within the subject area of Computing and Engineering. Working on the reception for the School of Computing and Information Management, Tony was known for his friendly and welcoming attitude - he was always the first to offer help and to go out of his way to assist people. That great customer service continued when working with our students in the Placements Team; before moving into Admissions, where his relationships with colleagues across the university remain strong.

Tony's love of travel has taken him to many countries around the globe and where this can be combined with his passion for watching his beloved Manchester City, this is his nirvana! At the last count, he has attended 74 away grounds, with 16 in Europe. Both he and his wife Anj, who said: "The university brought us together and still keeps us firmly together", recently visited Italy, an amazing trip with Florence being the highlight, rather than the football result on this occasion!

Vicki Hassett

Academic Services Manager Carnegie School of Education

Vicki has worked in many areas of the university, beginning in Awards and Exams, moving through Health and Community Care and Innovation North before coming to the Carnegie School of Education, where she is currently the Academic Services Manager. Vicki has been integral to the transformation of the school over the last four years, bringing new efficiency and energy to academic administration and a commitment to external partnership.

Most recently she has led the creation and development of the school's Pastoral Team, an award-winning initiative that provides support to students in-school. Under Vicki's leadership, the team has received training in everything from coaching to managing grief and has helped to increase the school's retention to its highest ever level.

Jo Horsfall

Lending Services Manager Libraries and Learning Innovation

Jo started her career at the university as a Graduate Trainee Librarian and, after leaving to gain her professional qualification, has returned to work within Libraries and Learning Innovation in various capacities ever since. Jo is now a valued member of the Library Services and Operations team, which provides frontline library and IT services to students and leading lending services to ensure that our students get the library materials they need quickly and efficiently, wherever and whenever they are working.

Recently, she has been working on a project to ensure electronic reading materials are equally accessible to visually impaired students, this project has featured on BBC Radio 4. She has been recognised for her excellent people skills, including winning the Golden Robes 'Team Leader of the Year' award.

Outside of work Jo crochets, runs marathons and is a huge Moomin fan.

Nicola Hurle

Customer Services Team Manager Libraries and Learning Innovation

Nicola started her career at the university as a Library Assistant at the City Campus Library in 1995, when it was based in the Portland building. She provided customer assistance to library users, with an emphasis on lending services. After a few years, she was promoted to a managerial role, contributing to the planning and organisation of the move into the new library space in the Leslie Silver building, bringing together City Campus and Brunswick libraries in September 2000.

Nicola has subsequently covered a variety of managerial activities, including staff rotas, cash handling, health and safety, shelving and stock moves, customer service training and many more duties that help keep the library service running smoothly day to day.

Outside of work Nicola enjoys going to the cinema, trips to the coast and reading crime fiction.

Stephanie Jameson

Principal Lecturer School of Events, Tourism & Hospitality Management

Stephanie has made a significant contribution to learning and teaching since joining the university in 1995. Equally passionate about student employability, Stephanie's approach to her work has been exemplary. Both the academic community and our students have benefitted from her exhaustive commitment to exploring the career identities and intellectual intelligence of Hospitality students. She has been regularly recognised through peer-reviewed publications in highly ranked international journals.

Stephanie has led on learning and teaching and quality initiatives and has designed, developed and implemented best practice approaches across several challenging areas of work, including academic misconduct. Her work has extended beyond the School of Events, Tourism and Hospitality Management and recently Stephanie was awarded the title of Principal Fellow of the Higher Education Academy for her sustained record of impact at a strategic level in relation to teaching and learning, as part of her much wider commitment to academic practice.

Mary Kabote

Course Administrator Leeds Business School

Mary started her journey at the university working in a temporary role within Leeds Business School, before being 'begged' to take up a permanent position!

Mary has supported various courses over the years in her role as a Course Administrator - she currently looks after the school's franchise provision, as well as supporting study abroad students, which are affectionately known as her 'little darlings'. Mary has been nominated for numerous university awards over the years, which is recognition for her dedication to her students and she remains a popular member of Leeds Business School's administration team.

When not at work Mary enjoys spending time with her grandchildren and has recently started a cake decorating course. Mary has no immediate plans to retire, however, she is in the process of building her own house in Zambia, with the intention of moving there one day.

Rachael Kirkby

Admissions Administrator University Recruitment

Rachael has worked across both schools and services during her career at the university. She is a natural when working with people, quick to put them at ease and always does her best to ensure applicants; students; parents and colleagues receive the information they require in a clear and friendly manner. This was helpful when working on the reception for the Department of Languages and when working with international students and their host families, where she helped to organise welcome events, such as trips and parties. for them. She has worked in the Admissions Team for the last 10 years, where she is valued by her colleagues within the team and across the university.

Rachael enjoys crafting, particularly making decorations from natural materials – the team experienced this talent (and her competitive spirit!) at the inter-office Christmas decorations competition! The team also benefits from her fantastic baking skills (her lemon drizzle cake is frequently requested), which is allowed, as she also enjoys running regularly with other members of the team and long walks with her family and their dog!



Jane Larkin

Course Administrator
Leeds Business School

Jane began her career at the university as a Secretary in Leeds Law School, where she later became a Course Administrator, before moving to Leeds Business School in 2005. Jane now resides in the Rose Bowl, where over the years her name has become synonymous with postgraduate course administration, particularly to the school's MBA course. Jane has supported countless students during her time looking after both Business and Law courses, often going beyond the call of duty to ensure they receive the best possible student experience. Jane remains an extremely valued member of the current Leeds Business School Administration Team.

When not at work Jane enjoys reading, gardening and running, as well as looking after her two young grandchildren.

Shawn McHugh

Driver/General Assistant CARES

Shawn started his career at the university as a Porter. He then became the Chauffeur and Campus Van Driver for the university, chauffeuring all the university VIPs and Vice Chancellors about their duties.

Over the years Shawn has been recognised by the management team and work colleagues as a "get the job done" person. Shawn is an accountable and principled person when it comes to carrying out his task and he must have the paperwork to carry out his jobs! He has always been a people person and is known for being very pleasant and approachable. He is an asset not just to the Portering and Mail Team but to the university as a whole.

Away from work Shawn is a keen cyclist and has been an avid drum player in a band.

Andrea Russell

Personal Assistant Financial Services

Andrea started her career at the university as a Secretary in our Estates Department, where she supported the then Building Services Manager, before becoming the Secretary to the Director.

She moved across to Financial Services in 2007, becoming the Personal Assistant to the Director of Finance, a position which she still enjoys today. Throughout her time at the university, she has always been a highly regarded and cheerful member of the team for whom no task has ever been too much.

Outside of work, Andrea is a proud mum to two daughters.

Sue Sherwin

Dean of School School of Health & Community Studies

Sue started her working career training to become a mental health nurse, subsequently working for the local NHS service. As a practitioner, she helped develop the first Mental Health Nursing degree at the university, which sparked her interest to move into teaching here as a Lecturer.

Progressing through the ranks she took a lead regional role in developing service user and carer involvement in higher education health and social care provision. The opportunity to become Subject Group Leader for Nursing was snapped up in 2009 and by 2016 she was Dean of the School of Health and Community Studies.

Sue's professional identity has and always will be aligned with a love of Nursing, where she is known for always being calm in a crisis, saying 'well, it's not life or death is it?' in contrasting university work to clinical decision making. In recent years Sue has led the school through a period of growth across all five subject areas, broadening the scope of the university's provision across health and social care and gaining increased recognition for the research undertaken in the area.

Away from work, Sue takes part in longdistance charity walks, often making/ requesting colleagues to join her!

Phil Smith

IT/AV Support Specialist IT Services

Phil started working at the university as an off-air recording technician in Media Services. This involved recording TV broadcasts onto vast banks of VCRs to provide material to students and staff on VHS tapes as requested. He carried out this role for a few years before making a move to the AV Loans counter, where he provided the front-line service for equipment loans, while also being on hand to attend call-outs to lecture theatre faults. He has been in his current IT/AV Support Specialist role since 2015.

Phil's big interest outside of work is The Beatles, who've played a large role in his life for as long as he can remember.

Julie Spence

General Assistant CARES

Julie started as a Cleaner working the night shift for the university. She then moved over to Food Services and has never looked back! She has gained a vast amount of experience whilst working across the different outlets.

Julie is now one of the faces of the shop in Broadcasting Place, along with her friend and colleague Carole. They have built a great friendship over the years together. Julie has received fantastic, positive feedback for her genuine and caring attitude - she is well-loved by the students and staff that visit the shop regularly and see her daily. They are always greeted with a smile (and sometimes a dance).

Julie has two big passions in her life - Leeds Rhinos (she never misses a match) and her cats, who she adores and shows everyone pictures of. If Julie could, she would bring them to work with her!

Sandra Staniforth

Procurement Administrator Finance Team

When Sandra first joined the university, she worked in an Administrative Support Role in what was then called 'Personnel'. She joined Learning Support Services supporting a devolved HR function covering recruitment and maintaining the university's phone book.

Learning Support Services merged with Computing Services and became Management Information Services in 1997 and Sandra continued with her HR Support Role. When Management Information Services joined with Innovation North in 2005 Sandra was part of the Resources Team providing admin support to the faculty. All faculty resources colleagues then joined the Campus Finance Team in 2009.

Sandra joined Procurement in 2011. She is a valued member of the team and is widely known around the university, mainly as a very helpful and knowledgeable point of contact.

Paula Wainwright

Academic Services Manager School of Built Environment, Engineering & Computing

Paula started at the university as a Secretarial Assistant in Health and Social Care. Having undertaken a few administrative roles within the area over a three-year period, Paula moved into Information and Engineering Systems in 1998, as an Administrative Officer for Timetabling. Later changing to Innovation North and the Faculty of Information and Technology, Paula soon became the Senior Officer for schools within the area. In 2005, Paula took the opportunity to move into the Faculty of Business and Law, initially as a Principal Officer for Postgraduate Schemes. After almost five years in this role, Paula became the Student Admin Manager within the faculty, utilising her previous years of Student Administration experience to lead the team for several years. Most recently, in 2017. Paula moved across to the School of Computing, Creative Technologies and Engineering, now the School of Built Environment, Engineering and Computing, as the Academic Services Manager.

Rather than picking one specific memorable moment from all of this, Paula acknowledges that during her 25 years working at Leeds Beckett she has had many good career opportunities and worked with some inspiring colleagues along the way!

