



BECKETT REWARD CARD

TERMS & CONDITIONS

1. General

1.1. Reward Cards can only be used in University run Food Courts, Campus Shops and Coffee Bars.

1.2. Reward Cards must be presented at time of purchase.

1.3. To accrue loyalty rewards, a Reward Card does not require credit. Loyalty rewards will be accrued on the production of a valid Reward Card.

1.4. The value shown on the card cannot be exchanged for cash/change.

1.5. The card remains the property of the University at all times.

1.6. The University will not be responsible for losses incurred on lost or stolen cards and the University will retain any blocked cards.

1.7. The card, credits and loyalty points accrued are non-transferable and can only be used by the registered cardholder.

1.8. The University will not be held responsible, or deemed to be in breach of service, if it is unable to provide meal services due to unforeseen circumstances. Under such circumstances meals will be provided in another unaffected outlet, however this cannot be guaranteed.

1.9. Lost cards should be reported to the CARES Helpdesk who will block future use of the lost card. Replacement cards will be issued at the last known balance (as per system records).

1.10. The University reserves the right to change these terms and conditions.



LEEDS
BECKETT
UNIVERSITY



BECKETT REWARD CARD

TERMS & CONDITIONS

2. Communication

2.1. Communication will be made via the registered email address. By signing up to the Reward Card, customers consent to the receipt of email notifications. Details will not be shared with any third parties and you may unsubscribe at any time by following the relevant link in our email.

3. Loyalty Points

3.1. Customers will earn 3 points for every £1 spent (For every 33p spent a customer will earn 1 point).

3.2. Points cannot be redeemed as cash and the credit converted must be spent in University run Food Courts, Campus Shops and Coffee Bars.

3.3. Points are redeemed at a value of one pence per point. Points can be converted at the till.

3.4. Customers can check the number of loyalty points collected in our outlets.

4. Free Hot Drinks

4.1. Customers will get their 10th hot drink automatically free at the time of purchase on production of a valid Reward Card.

4.2. Stamps will be accrued on purchase of any hot drink and on the valid production of a Reward Card.

4.3. The number of stamps accrued cannot be viewed but will automatically apply once their 10th hot drink is purchased.



LEEDS
BECKETT
UNIVERSITY



BECKETT REWARD CARD

TERMS & CONDITIONS

5. Special Offers

5.1. We will offer promotions exclusive to Reward Card customers which will be advertised on our website: www.leedsbeckett.ac.uk/rewardcard. We reserve the right to cancel these offers may be cancelled at our discretion.

6. Birthday Treat

6.1. On production of a valid Reward Card and photo ID showing date of birth, customers can get a free slice of cake on their birthday, see store for details. If our outlets are closed on your birthday, please email rewardcard@leedsbeckett.ac.uk to arrange an e-voucher which can be used within one week of your birthday.

7. Credit

7.1. Customers may add credit to their card at the till or online by visiting www.leedsbeckett.ac.uk/reward-credit

7.2. We aim to add credit to your card within two working days. However, the university cannot guarantee this.

7.3. When a customer tops up an amount eligible for boosted credit, extra credit will be added to your account in line with the advertised rates, as outlined on our website www.leedsbeckett.ac.uk/rewardcard.

7.4. Credit boosts will be automatically added to an account at the time of processing a top up.

7.5. The minimum value top up allowed is £10 with no maximum.



LEEDS
BECKETT
UNIVERSITY



BECKETT REWARD CARD

TERMS & CONDITIONS

8. Account Closure and Refunds

8.1. To close an account or request a refund of credit customers must email rewardcard@leedsbeckett.ac.uk, £10 is the minimum amount for any refund.

8.2. The customer will only receive refunded credit consisting only of money topped up by the customer.

It will not include credit derived from the scheme via loyalty points or credit added as part of competitions, offers or top up incentives.

E.g. If a customer adds £100 credit they will receive a £5 credit boost. If the customer then requests a refund, the refund will not include the £5 credit boost.



LEEDS
BECKETT
UNIVERSITY